

## **Amendments to the *How To ... A Guide for Carers in Croydon 2009-2011***

The following contact details replace those in the 2009-2011 edition.

### **Advocacy Partners (p 6)**

Now called VoiceAbility

### **Age Concern Croydon (p 15, 55, 57-60, 71, 72, 87, 97, 112)**

Now called Age UK Croydon

New website: [www.ageukcroydon.org.uk](http://www.ageukcroydon.org.uk)

A second office has opened at 2 Katharine Street, Croydon CR0 1NX

### **ARC (Appliance Re-Use Centre) (p 60)**

This service has closed down.

### **Association for Pastoral Care in Mental Health (p 18, 116)**

New address: St Mildred's Community Centre, Bingham Road, Addiscombe CR0 7EB

New telephone number: 020 8654 4010

### **British Association for Counselling and Psychotherapy (p 19)**

New telephone number 01455 88 33 00

### **Carer's Allowance (p45)**

New direct number: 0845 60 84 321

### **CareAware (p 73)**

New telephone number: 0161 707 1107

### **Carers' Information Service (p 7, 11, 32, 63, 86, 114)**

New website: [www.carersinfo.org.uk](http://www.carersinfo.org.uk)

### **Care Providers (p 37, 113)**

New address: Care Providers (AD) Limited, 1 Sekforde Street, Clerkenwell, London EC1R 0BE

New telephone number: 020 7997 6600

### **CHASE (p 38, 114)**

Is now known as Shooting Star CHASE

New website: [www.shootingstarchase.org.uk](http://www.shootingstarchase.org.uk)

### **Community Intermediate Care Service (p 35, 114)**

New telephone number is 020 8714 2852

### **Croydon Alcohol Counselling Service (p 19, 116)**

This service has closed down.

### **Croydon Carers Centre (p 12, 82, 116)**

New website: [www.croydoncarers.org.uk](http://www.croydoncarers.org.uk)

### **Croydon Crossroads (p 12, 38, 62, 82, 118)**

Now called Crossroads Care Croydon

New website: [www.croydoncrossroads.org.uk](http://www.croydoncrossroads.org.uk)

**Croydon Employment Support Service (p 92, 93, 118)**

New address: Chatsworth Hall, 14 Chatsworth Road, Croydon, CR0 1HE  
New telephone number: 020 8255 5473

**Croydon Mencap (p 16, 27, 63, 77, 80,82, 118)**

New address: Portland House, 678 Portland Road, Thornton Heath, CR7 7HU  
New telephone number: 020 8684 5890

**Croydon Mencap Older Carers Support Service (p 16)**

Now called Carers Assessment and Support Service

**Croydon NHS Walk-In Centre (p 97, 119)**

Closed down and replaced by Edridge Road Community Health Centre, Impact House, 2 Edridge Road, Croydon CR9 1PJ. Tel 020 3040 0800

**Croydon Opportunity Group (p 89, 119)**

New address: Oasis Shirley Park Children's Centre, Malling Close, Croydon CR0 7YD  
New telephone number: 020 8655 5684

**Croydon Substance Misuse Team (p 37, 119)**

New address: Lantern Hall, 190 Church Road, Croydon CR0 1SE  
New telephone number: 020 8604 7104

**Croydon Voluntary Action (p 10)**

No longer publishes the free *Directory of Community Organisations in Croydon*. The directory is only available on their website [www.cvalive.org.uk](http://www.cvalive.org.uk)

**Croydon Voluntary Association for the Blind (p16, 119)**

Are now known as *Croydon Visual*

**Direct Payments (p 26, 53, 77)**

Penderels Trust and not Croydon Council now run Direct Payments.  
It will now be known as Support Planning & Direct Payments service.  
New telephone number:020 8684 9559

**Disability Employment Advisor (p 92, 121)**

New telephone number: 020 8465 8601

**Drug and Alcohol Action Team (p 37, 121)**

New address: 14th Floor (South West Side), Taberner House, Park Lane, Croydon CR9 3JS

**Electronic Medicines Compendium (p 37, 121)**

New website: [www.medicines.org.uk](http://www.medicines.org.uk)

**Face 2 Face (p 13, 122)**

New website: [www.face2facenetwork.org.uk](http://www.face2facenetwork.org.uk)

**Family Fund (p 63, 122)**

Now known as The Family Fund  
New telephone number: 08449 744 099

**Independent Complaints Advocacy Service (ICAS) (p 40, 123)**

New telephone number: 0300 456 2370

**Information Commissioners Office (p 40, 123)**

New telephone number: 0303 123 1113 or 01625 545 745

**KIDS Croydon Parent Partnership Service (p 89, 123)**

New address: Courtyard House, 1d Church Road, Croydon CR0 1SG  
New telephone number: 020 8649 9339 option 4

**Local Government Ombudsman (p 30, 124)**

New telephone number: 0300 061 0614

**Nursing Home Fees Agency (NHFA) (p 73)**

This has now closed to new business but continues to help existing customers.

**Office of the Public Guardian (p 39, 49, 125)**

New telephone number: 0300 456 0300

**Older People's Network (Open) (p 126)**

New telephone number: 020 8683 7002

**Parents in Partnership (p 13, 82, 126)**

New telephone number: 07899 893 976

New website: [www.pipcroydon.com](http://www.pipcroydon.com)

**Pension Service for Croydon (p 42)**

New contact numbers:

- For general advice, to request a home visit or to enquire about existing State Pension or Pension Credit claims call: 0845 60 60 265
- To book an appointment at the Pension Service Information Point at Taberner House or Croydon Carers Centre call: 01737 755 304

**Primary Care Psychological Therapy Service (p 33)**

This service has closed down.

**Queen Elizabeth Foundation Mobility Centre (p 63, 65, 126)**

New name: QEF Mobility Services

**Rainbow Trust (p 39, 126)**

Is now known as The Rainbow Trust Children's Charity

**Register Services (p 29, 30)**

New name: I Count Register

New telephone number: 020 8410 3466

**Respite Association (p 78, 84, 127)**

New telephone number: 01406 373 163

**Self Directed Support (p 26)**

Penderels Trust and not Croydon Council now run Self Directed Support.

It will now be known as Support Planning & Direct Payments service.

New telephone number: 020 8684 9559

**Social Fund (p 47, 50, 51, 62)**

New telephone number: 0845 603 6967

**The Mobility Information Service (p 63, 125)**

This organisation has now closed.

**Treetops Children's Centre (p 16, 83, 129)**

New address: Portland House, 678 London Road, Thornton Heath CR7 7HU

New telephone number: 020 8689 8170

**TV Licence (p 48)**

New telephone number: 0300 790 6131

**Waggy Tails Club (p 83, 130)**

New telephone number: 07939 573 211

Now open to children and young people aged 10-20.

**Whitgift SNAP (p 83, 130)**

New telephone number: 020 8633 9946